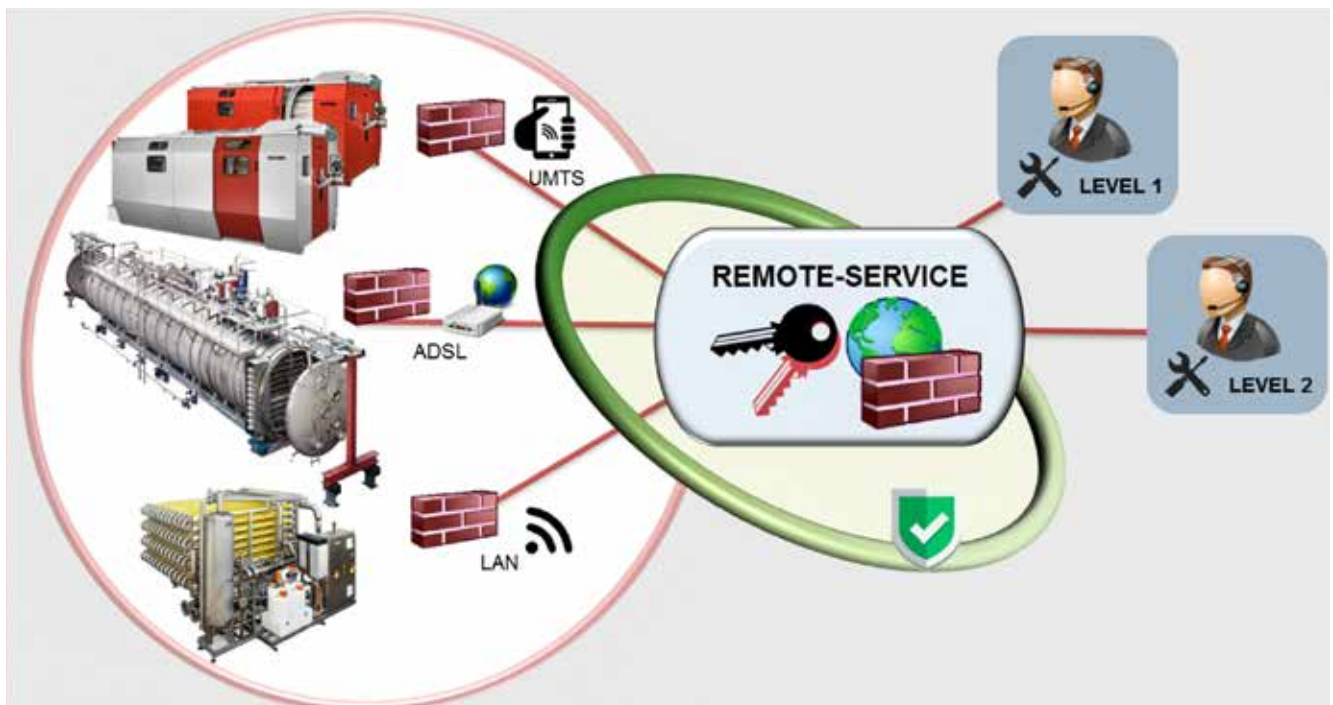
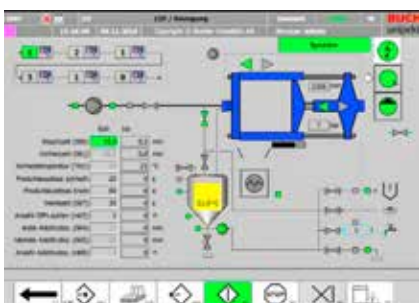


# NetService



## Our Know How – your advantage

- Short reaction time and quick error analysis
- Short downtimes
- Competent support by an expert network
- Prevention of services and costs
- Perfect additional benefit possible; operating data acquisition; maintenance and optimisation of production



### NetService – Global access to your machines and plants

Our NetService offers global and secure access of our experienced experts directly to your machines and plants. In this way NetService gives us the opportunity to diagnose problems quickly and precisely, to isolate faults and to solve them immediately, if possible. Thus you benefit from a quicker support and comprehensive know-how of our experts and additionally extend the experiences of your employees through a close cooperation in the solution design.

Last but not least you save money with each service, which can be performed without a call-out of a technician. Concerning IT security our remote service concept is among the world best solutions of its kind. At any time you can be sure that only authorised persons can access your plants.

Our NetServices are conceptualised as service packages and can be adjusted to your individual requirements.

### We can offer you the following service contracts

Services	Contract Connect	Contract Access
Contractual costs per year	500 CHF*	From 3'200 CHF*
Support hours per year	-	Flat rate
Flat rate for the 1 <sup>st</sup> hour of service	300 CHF*	Included
Hourly rate for every additional hour	200 CHF*	Included

Price on request\*

**Bucher Unipektin AG**  
 Murzlenstrasse 80  
 CH-8166 Niederweningen  
 Tel. +41 44 857 23 00  
 info@bucherunipektin.com  
 bucherunipektin.com

**Helpdesk**  
 Tel. +41 44 857 22 22  
 service@bucherunipektin.com

**Technical support**  
 Tel. +41 44 857 22 33  
 support@bucherunipektin.com

#### Products and Services

Process technology for fruit and vegetable processing to juices, concentrates and puree production, for brewing solutions, for filtration, for milk powder production, for the vacuum drying of liquid and solid products, for freeze drying of coffee, tea, fruits, vegetable, etc. Technology for municipal and industrial sludge dewatering and drinking water filtration

#### Products

Fruit reception lines, mills, mash heaters, hydraulic presses, membrane filtration equipment, cold block equipment, adsorber, ion exchanger, evaporators and aroma plants, pasteurizers, CIP systems, vacuum and freeze drying cabinets and belt dryer, zeolite adsorber, complete processing lines

#### Services

Process development and project engineering; assembly and commissioning; technical support; original spare parts; inspection; service contracts; retrofits; training; service and maintenance; NetService